



To Our Guests-

We realize that COVID 19 has impacted almost everyone-us included! We also realize that reserving lodging accommodations in an unknown area can cause some anxiety while traveling. Having a Proprietor that was diagnosed with an autoimmune condition years ago, we are overly concerned with cleanliness of our property and want to take this opportunity to reassure you that Sweet Tea Bed and Breakfast is "Open and Safe".

In addition to our regular, very stringent cleaning practices, we have also adopted the Chamber of Catawba County's "Open and Safe" guidelines (please see link below). We believe that by adopting these guidelines, we show that we genuinely care about all that enter our premises. We are inspected by the Catawba County Health Department twice annually, under North Carolina Restaurant and Lodging regulations, and have always maintained an "A" grade. Proprietor also has "ServSafe" certification.

We have begun leaving our rooms vacant for at least 72 hours between guest lodgings to assure that COVID 19 will no longer be present on any surfaces. **ALL** bedding is laundered in hot water between guest visits. Any sharable areas (nightstands, dressers, clocks, TV remotes, light switches, keypads, doorknobs, faucets, etc) are all sanitized twice before new guest arrival. Gloves are worn during cooking preparation and cleaning services. Disposable masks are available for guest use and hand sanitizer is in all common areas as well as in guest rooms. We have the ability to serve breakfast in the guest rooms as well as varying the breakfast time of guests to avoid possible contamination.

Lastly, we ask that all guests entering our property use common sense. If you are showing symptoms of **ANY** kind of illness, please do not come! At this time, we are offering gift certificates for a future stay and will do everything possible to work with your situation. Please keep in mind that we are doing our best to follow the Governor of NC guidelines for this pandemic, however, we have been issued a "ESSENTIAL" letter and are legally allowed be open to guests.

We hope that this letter will ease any concerns you may have while visiting our Inn. Please feel free to reach out to us at sweettea315@gmail.com or by calling 704-325-3736.

Sincerely, Ralph & Patricia Hatch

https://catawbachamber.org/wp-content/uploads/2020/05/OpenSafe_Booklet_Update051920.pdf

